

September 5th, 2022

Dear partner,

We are writing to inform you that the *Bridge Care Virtual Clinic (BCVC), a program of the Central Interior Rural Division of Family Practice,* will be discontinuing primary care services as of *December 5th, 2022*. This means patients will no longer be able to book an appointment with a doctor or nurse practitioner through the BCVC.

Please stop sending patient referrals to the BCVC for primary care immediately, and let patients know that the current options for ongoing medical attention include:

- Other online virtual health services. There are several online virtual health services available to that are also covered by the Medical Services Plan. Please see attached information on primary care services available locally.
- Emergency department at Cariboo Memorial Hospital or 100 Mile House
- Walk-in clinics in neighbouring communities

The Bridge Care Virtual Clinic will hold patient medical records for the next 3 months, after which they will be transferred to MedRecords, a non-profit association endorsed by Doctors of BC, where they will be held for a minimum of 35 years.

The BCVC or a rebranded entity, will remain the referral and coordination hub for Primary Care Network resources working in both Williams Lake and 100 Mile House. All referral processes for PCN Allied health (see below) remain unchanged.

Tammy Hollan, RT Julie Heide, Social Worker Jane Barnett, Social Worker Nadheen Murray, Clinical Pharmacist

Please remove any posters, business cards or flat sheets we may have provided for you advertising the clinic as soon as possible. If you have any requirements for correspondence or follow-up information, please contact:

Patient Services Coordinator, BCVC at <u>bridgecare@cirdivision.ca</u> or at the mailing address listed below.

Sincerely,

Dr Elsawi Omer

Dr.Chris Kriek

Medical Director, Bridge Care Virtual Clinic

Chair, Central Interior Rural Division of

Family Practice